

## Fine & Country Mauritius Holiday Homes Cancellation Policy

### I. Cancellations

Cancellations and amendments to confirmed bookings are subject to the following fees:

	Low Season (01.05.22 - 30.09.22)	High Season (01.11.21 – 19.12.21) (11.01.22 – 30.04.22) (01.10.22 – 31.10.22)	Peak Season (20.12.21 - 10.01.22)
60 days prior to arrival	-	-	100%
46 - 60 days prior to arrival	25%	50%	100%
45 – 31 days prior to arrival	50%	75%	100%
Less than 30 days to arrival	100%	100%	100%
No-show / unexpected departure	100%	100%	100%

### 2. Specific Covid-19 Pandemic cancellations

No cancellation charges will be applicable for bookings postponed within 12 months from original travel dates in the event of a curfew, lockdown, or closure of borders of your country of origin or in Mauritius due to Covid-19.

The following cancellation policy shall apply in case on non-rebooking:

- 7 days before arrival: 50% penalty
- 2 days or less before arrival: 100% penalty

### 3. Contact information

If you have any questions about these Terms & Conditions, please contact us at:

Fine & Country Mauritius Holiday Homes  
 Chemin 20 Pieds, Grand Baie, Mauritius  
 Email: [mauritius.rentals@fineandcountry.com](mailto:mauritius.rentals@fineandcountry.com)  
 Telephone: (+230) 268 1780